COVID-19 Update: May 2020

Global Retina Institute (GRI) is actively monitoring local and national events related to coronavirus. We have been and will continue to collaborate with our national ophthalmologic societies, the Arizona Department of Health, and the Centers for Disease Control and Prevention (CDC). We have safeguards in place to protect our patients, employees, and community members, and to help prevent the spread of novel coronavirus (COVID-19).

Our facility remains open. We are evaluating patients' in-person, and via secure TeleHealth.

We understand the importance of maintaining continuity of care. We are committed to continuing our communication with you as this situation evolves. We appreciate your patience and flexibility as we work with the most current information available to make decisions about the health and safety of the GRI family and patients.

We have adopted the following guidelines and strive for "no wait" for our patients as we did pre-COVID.

Guidelines for patients seeking care:

- Patients **MUST** wear a mask, scarf, or bandana before entering our office

- If you have a fever, cough, and shortness of breath **OR** are in direct contact with anyone who has these symptoms, do **NOT** report to GRI, and instead please call your Primary Care Provider

- For the safety of patients and caregivers, we are not allowing visitors, family members, or additional individuals to accompany you to your appointment

  - The only exception is if the patient is a minor or requires a legal guardian to accompany them in the exam room and sign for them (such as patient with dementia). Interpreters are allowed to join

- Upon entry of your location, please sanitize your hands using the provided sanitizer

- We have in place mobile pre-check and online payment to limit in person contact

Resources:

For details on what to do if you're feeling sick, call the Arizona Department of Health COVID-19 Hotline at 1-844-542-8201 with questions.